

## **Freight Preparation**

As pallet networks are now firmly established service providers to shippers of many different types of palletised freight it is important that our customers are aware of how best to prepare their goods prior to transit.

All freight presented must be securely attached to a good quality pallet. The minimum transshipment process is eight lifts commencing at your collection point. It is therefore imperative to use good quality four-way pallets to negate any problems through the collection, transshipment and delivery process.

Goods should be banded, heat or at least shrink wrapped to the pallet making sure that there are no items overhanging. All freight should be wrapped to protect it from inclement weather during the local collection and delivery process. In the case of high value goods, these should be black shrink-wrapped and security (tape) sealed.

Bag traffic should be protected on all sides and underneath the pallet with cardboard or a similar substance.

Pallet definitions will be stated by your local shareholder member, limitations of commodity of freight will be apparent; the Pallet Track network does not carry hazardous goods. We also have a maximum standard pallet weight of 1,200 kilos with a Tail Lift maximum being set at 1,000 kilos. In 2008 Pallet-Track introduced an independent quality control department with a primary function to monitor the quality and presentation of freight not only arriving at the Hub but also after the transshipment process is completed to assess the quality of re-loaded goods by our own FLT personnel.

## **Service Portfolio**

With greater demands being placed on independent road haulage operators to provide quality services at home and abroad Pallet-Track can provide a flexible link with a full range of services to cater to every delivery requirement.

From the new and impressive 267,000 sq. ft. Titan Distribution Centre Pallet-Track members are able to offer an unparalleled level of service often only aspired to by our competitors? Our operation is equipped to cater to our rapidly increasing volumes of palletised freight all of which is electronically scanned and tracked and transhipped by state-of-the-art materials handling equipment and a highly professional management team.

Our service portfolio is extensive and highly competitive offering our customers a choice of two standard service options, Next Day (24-hour) and Economy (48-hour) delivery. Both of which can be complimented by additional services such as Book In, Tail-Lift, Timed and Saturday delivery.