

Acceptable Goods

Items Not Acceptable for Carriage

Under no circumstances do APC carry any item that is marked with a diamond shaped hazardous sticker.

Other items which are not acceptable for carriage include animals and livestock, explosives, bullion, money, firearms, ammunition, fireworks and any item which is illegal under UK law.

Goods Not Covered by APC Liability Cover

There some items that can travel through the APC network but do so entirely at the senders own risk. APC does NOT offer any liability cover whatsoever for these items.

- Perishables
- Cheques
- Money orders
- Securities
- Stamps
- Precious metals
- Precious stones
- Jewellery
- Works of art antiques
- Watches
- Wines and spirits
- Furs
- Tobacco
- Glass
- Ceramics
- Pottery
- Plasma screens

Standard Liability Cover

The standard contract limits the compensation payable to £13 per kilo, with an excess of £50 for each consignment.

Increased Liability Cover (ILC)

Increased liability cover can be purchased from your APC depot when booking the collection. You MUST declare the total value of the consignment at the time of sending the goods and you will be charged according to that value. The declared value must reflect the actual value of the goods being transported, taking into account the age and condition of the goods.

Maximum Cover

£15,000 per consignment excluding computer equipment, software, mobile telephones or other audio/visual equipment which is subject to a maximum of £3000 per consignment.

Information

Charging & Volumetric Weight

The APC network charges by either the gross or volumetric weight, whichever is the greater. The chargeable weight of a consignment is the aggregate total of each individual package rounded up to the nearest kg.

Where the volume of any single parcel exceeds 6,000 cubic centimetres per kilo, volumetric weight will be applied.

How to Calculate Volumetric Weight

Volumetric Weight is calculated using the formula below:

Multiply each dimension Length (cm) x Width (cm) x Height (cm) then divide by 6000 this will give the equivalent volumetric Weight in kg.

FOR EXAMPLE:

A parcel measuring 60cm x 60cm x 60cm would have a volumetric weight of 36kg.

$$\begin{aligned}60 \times 60 \times 60 &= 216\,000 \\216\,000/6000 &= 36\end{aligned}$$

It is recommended that you calculate the Volumetric Weight for every parcel that you send then compare this to its actual weight. The greater weight of the two is used to calculate the price that we charge you.