



Quick Guide to Liability Cover

Packaging

All items must be suitably packaged. Items are sorted by hand and loaded into cages several times. Please ask for advice if you are not sure.

Standard Liability Cover

The standard contract limits the compensation payable to the lesser of (i) value of the lost or damaged goods or (ii) the sum of £13 per kilo x weight of lost or damaged goods. A £50 excess applies to each claim.

Increased Liability Cover

Increased liability cover may be purchased, we call this ILC. You MUST declare the value of the consignment and you will be charged according to that value. When declaring values an allowance should be made for the age and condition of the goods. The declared value must reflect the actual value of the goods being transported.

This is subject to a maximum of £3,000 per consignment of computer equipment, peripherals, software, mobile telephones and accessories, or other audio or visual equipment; or £15,000 per consignment for any other goods.

Items not Acceptable for Carriage

There are some items that are not acceptable for carriage through the APC, these include:

living creatures; bullion; money; firearms; ammunition; fireworks;
and items that are illegal under UK Law.

Under no circumstances do APC carry any item that is marked with the diamond shaped hazardous chemicals warning flash. If they are unwittingly received the consignor will be held liable for any fine, loss, damage or injury resulting from their acceptance. Also under no circumstances do APC carry dangerous goods as specified in CDG 2007 and ADR UN Class's 1-9.

Items that Travel at your Own Risk

There are some items that can travel through the APC, but travel through solely at the owners risk and APC are not prepared to offer any liability cover whatsoever under either contract. Such items include:

perishables	cheques	money orders	securities	stamps
precious metals	precious stones	jewellery	works of art	antiques
watches	wines and spirits	furs	tobacco	glass
ceramics	pottery	plasma screens		

Time Scales in the event of a Liability Claim.

Obviously there has to be a time period after which a claim will be rejected.

In the case of damage or part delivery we must be advised in writing within three working days of date of delivery. The Claim must be made in writing within 14 working days. In the case of Loss we must be advised in writing within 28 working days and the claim must be made in writing within 42 days.

Conditions of Carriage

We strongly recommend that all Customers are advised of the above by giving them a copy of the APC Liability Cover documents, which you need to be familiar with. The section on Air Transport is really worth noting.

This document must then be signed and dated by the customer and a copy kept on file at your Depot. This is most important with ad-hoc Customers. You do not want to be a common Carrier.